

# Facing change head on:

*A shared and inclusive approach to  
community-centred emergency planning*

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Dementia Action Week 2023  
23 September 2023

**ballina**  
shire council

*Flood Recovery*

**NSW Reconstruction Authority**

North Coast Regional Delivery Team



Laura Woolcott, Community Recovery Officer



Lani McNeill, Senior Coordination Officer (Northern NSW)

NSW Reconstruction Authority

North Coast Regional Delivery Team

Preparedness and Recovery Group

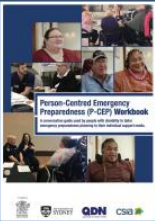




# GRAB AND GO BAGS

**Person-Centred  
Emergency  
Preparedness  
(P-CEP)**

The P-CEP helps to match emergency planning to the supports people need for their health and safety in emergencies.



To view the workbook:  
[www.collaborating4inclusion.org/pcep/](http://www.collaborating4inclusion.org/pcep/)



**COMMUNITY connect**  
THE QUARTERLY MAGAZINE OF BALLINA SHIRE COUNCIL

>> read the latest issue online and subscribe for eNews



**Australian  
Red Cross**

# NSW Reconstruction Authority

North Coast Regional Delivery Team

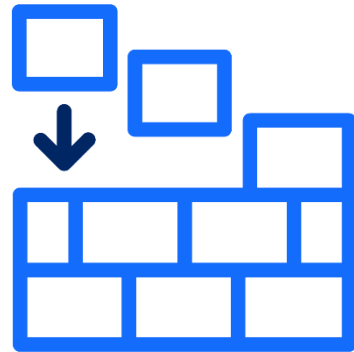


# The four key functions of the NSW Reconstruction Authority

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Planning,  
mitigation and  
adaptation



Local  
preparedness



Community-centred  
recovery



Long-term  
rebuilding and  
reconstruction

# NSW RA Regional Delivery

- **Ensure service delivery to local communities balances consistency with regional context**
- Deliver on-ground recovery service's to impacted communities in partnership with other divisions and stakeholders
- Support and guidance to councils and government agencies
- Local coordination and support to services
- Local support in disaster resilience, risk reduction, adaptation and mitigation activities
- Local engagement and planning with key stakeholders to assist in the delivery of recovery services and the development of Local Pre-Event Recovery Plans





# Recovery Initiatives

- Supporting recovery pop up hubs across the region in communities and at events
- Supporting the continued operations of the Lismore Recovery Centre
- Leading and or attending local recovery committees
- Supporting and coordinating a network of CROs locally- ensuring recovery work is fit for purpose for local communities and partners
- Regional Recovery Coordination- Chairing regional recovery committee, co chairing regional health and wellbeing committee
- Co collaborating on recovery wellbeing initiatives – multi care planning with RSS, LHD, PHN
- Supporting recovery policy research with UNSW, UTS
- Supporting NRRC, Housing Taskforce, DRG, CRO and RSS program delivery at local level



# Preparedness Initiatives

- Establishing, collaborating and facilitating community capability initiatives with LEMCs across 6 LGAs
- Developing local pre event recovery plans with 10 LGAs
- Supporting community groups to develop their own PPRR plans
- Supporting CRNs to develop workplans and integrate with recovery planning and the EM sector
- Supporting disaster risk reduction projects through support and guidance via steering committees
- Supporting partners to undertake preparedness simulations all hazards approaches





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*Flood Recovery*



# Community Recovery

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## Community Recovery Officer (CRO) Program

- Funded by the NSW Reconstruction Authority (RA)
- Runs until 30 June 2023
- Supports community recovery efforts related to 2022 Floods via the following objectives:
  - Foster community connection and partnerships
  - Collaborate on capacity building events
  - Establish a Community Resilience Network

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Flood Recovery

# Ballina Shire Council - who we *aRe*

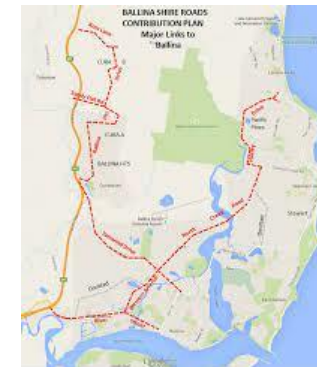
## *Rubbish*



## *Rates*



## *Roads*



## *Relationships*



## *Recovery*



# Capacity Building events

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Collaborating with community organisations

- Find our fit
- Promote regional programming
- Strengthen preparedness
- Empower resilience

To collaborate, email [community.recovery@ballina.nsw.gov.au](mailto:community.recovery@ballina.nsw.gov.au)

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# Capacity Building Events

**WARDELL DISTRICT - ONE YEAR ON**  
Free Community Event

JOIN US!  
**SATURDAY 25 FEBRUARY 2023**  
4PM - 9.30PM  
@ WARDELL CORE | 3 SINCLAIR ST | WARDELL

**FREE** BBQ, PIZZA & SOFT DRINKS (BYOG)  
KIDS ACTIVITIES, FACE PAINTING,  
BUBBLES, CRAFT, PAPER PLANES  
LANTERN MAKING WORKSHOP  
STALLS & MORE

**LIVE ENTERTAINMENT**  
THE TRISH WILSON COLLECTIVE | RAY ESSERY-BUSH POET  
ABORIGINAL DANCE GROUP & MORE

REFLECT, CONNECT & LIGHT UP  
THE RICHMOND RIVER WITH FLOATING LANTERNS

FREE TRANSPORT  
WWW.WARDELLCORE.COM.MY FOR BUS SCHEDULE

ENQUIRIES: 0431 716 437

Organised by Wardell CORE, Ballina-on-Richmond Rotary & Ballina Shire Council

**Groovin' on the Green**

**SATURDAY | 4 MARCH 2023 | 1-5PM**  
@ Cherry Street Sports Club, Ballina

**FREE TICKETED FAMILY FUN EVENT**  
for Ballina Shire residents affected or impacted by the flood  
**FREE ENTRY | BOOKING REQUIRED | TICKETS ARE LIMITED**

<b>FOOD</b> Available by order: Lettuce Smashed Steaks Dumpling & YumCha Cherry Street Bistro Rotary BBQ OMG Donuts Benilato Gelato	<b>Book online</b> www.trybooking.com/CHZO Proof of registration required on the day	<b>FREE KIDS ACTIVITIES</b> Face Painting Jumping Castle Magic, Balloon Twisting & more with <b>Shorty Brown</b> and <b>Polly Esta</b>
<b>LIVE MUSIC</b> The Glenn Massey Duo Lisa Hunt Pistol Whip	Organised by Ballina-on-Richmond Rotary & Cherry Street Sports Club	

Thank You For Your Generous Support

Priority funding by:  
NSW, Rotary Ballina-on-Richmond, Rotary Ballina-on-Richmond, RM Scaffolding

www.trybooking.com/CHZO Enquiries: Call 0457 862 602, jodie 0427 287 627

**COMMUNITY MORNING TEA**

Wednesdays 10AM  
Starting 21 June 2023  
Ballina Rugby Union Club  
Kalinga St, West Ballina

Rebuild together  
Reconnect with yourself  
Reconnect with your community

**About:**  
As a community, we have all felt the physical and/or emotional impact of the floods of 2022. Gathering as a community, in a supported atmosphere of joy and shared food, can be a great break from what is happening in our every day lives.

Share a meal & enjoy some creative activities

Come and join us!

Seen the QR code to RSVP or contact us

Contact HARA 0457 169 704

**NORTHERN RIVERS COMMUNITY WELLBEING DAY**  
SUNDAY JUNE 25TH 9AM - 12:30PM  
BALLINA RUGBY CLUB, NSW

**FREE CLASSES THROUGHOUT THE DAY**

- Gentle Vinyasa Yoga - stretch out & restore calm to your body
- Hypnosis Session - a deep and meditative process to restore your nervous system
- Art Therapy - creating and connecting through clay

Scan QR to RSVP to your class  
Contact Email: communityrecovery@ballina.nsw.gov.au

**FACILITATORS**  
Jacqueline, Emily & Resmaa  
@gaherandground.co

**LITTLE LEGENDS SUMMIT**  
8.30am to 4.00pm each day includes

- SURF COACHING**
- FOOTY SESSIONS**
- BREATH WORK & ICE SESSION**
- YOGA & MEDITATION**
- COASTAL CULTURAL WALK**

**THURSDAY 13th July**

**LUNCH PROVIDED BY COMMUNITY PROJECT FUND FUN, FIT & FED**

**FOR BOOKINGS & ENQUIRIES** jackson.connellan@ballina.nsw.gov.au

Partnered with: ballina shire council, Ballina Shire Council, Ballina Shire Council, Ballina Shire Council

**Bundjalung Nyangbal Language Workshop**

**Jingii Walaa blagganmirr**  
**'Welcome Everyone'**

**Where:** Wardell War Memorial Hall  
**When:** Tuesday 27th June 2023 to Tuesday 15th August 2023  
**Time:** 6:00 pm to 7:30 pm

one night per week (8 weeks)  
Numbers are limited.  
For more information, please contact:  
Buumabil Language and Culture.  
**Trudy 0434 476 112**

**A commemorative Flood Recovery Event**  
**'Come along and learn Nyangbal Language.'**

> COMMUNITY ART EXHIBITION	> PRINT, PAINT & PLAY - SCREEN-PRINTING WORKSHOP	> FINDING SHELTER - HANDMADE ARTISTS BOOKS WORKSHOP
> REFUGE - MIXED MEDIA WORKSHOP	> THREADS OF LIFE - CYANOTYPE WORKSHOP	

**Thank you to our first responders, for the incredible work you do.**

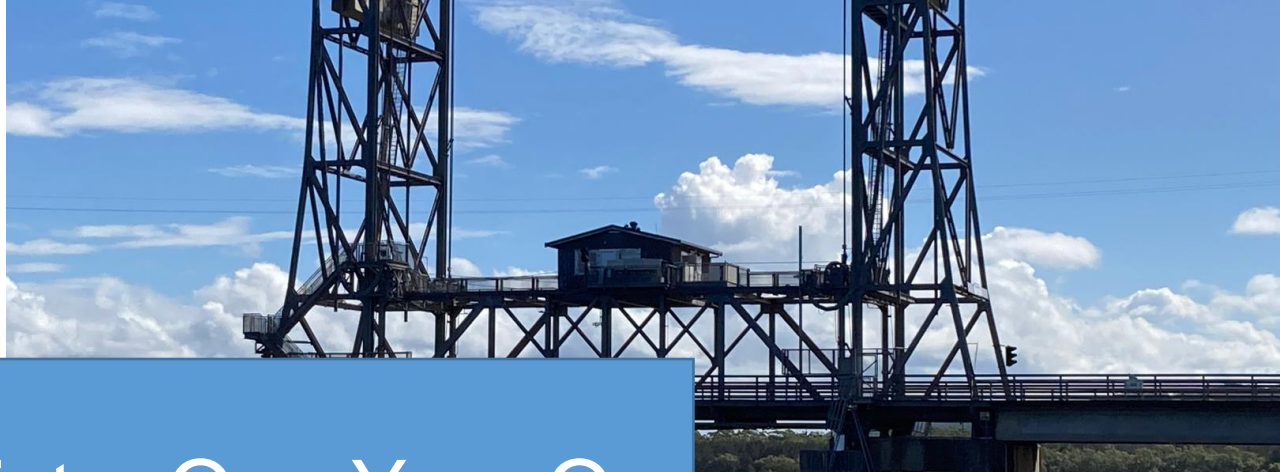
**THANK A FIRST RESPONDER DAY**  
7 June 2023

#ThankAFirstResponder #PowerOfThanks #TAFRD  
firstresponderday.com.au

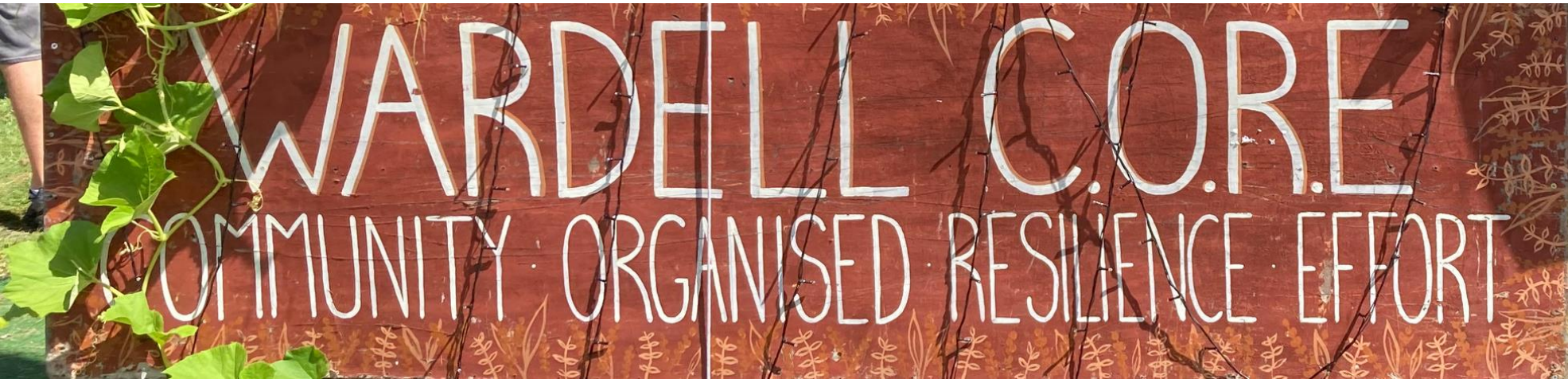
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Flood Recovery





# Wardell & District – One Year On



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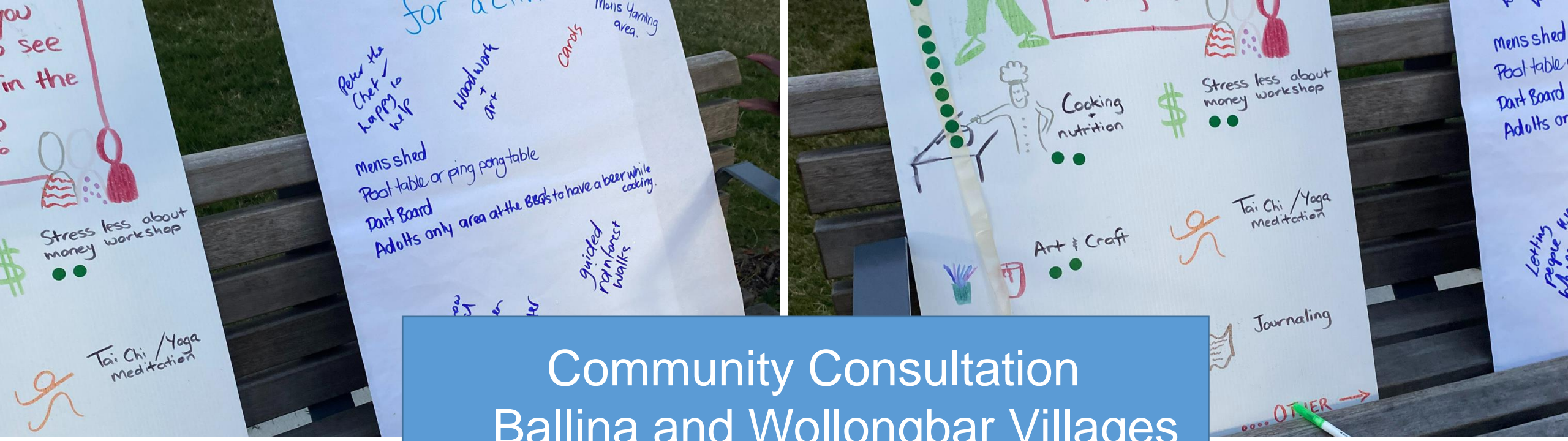




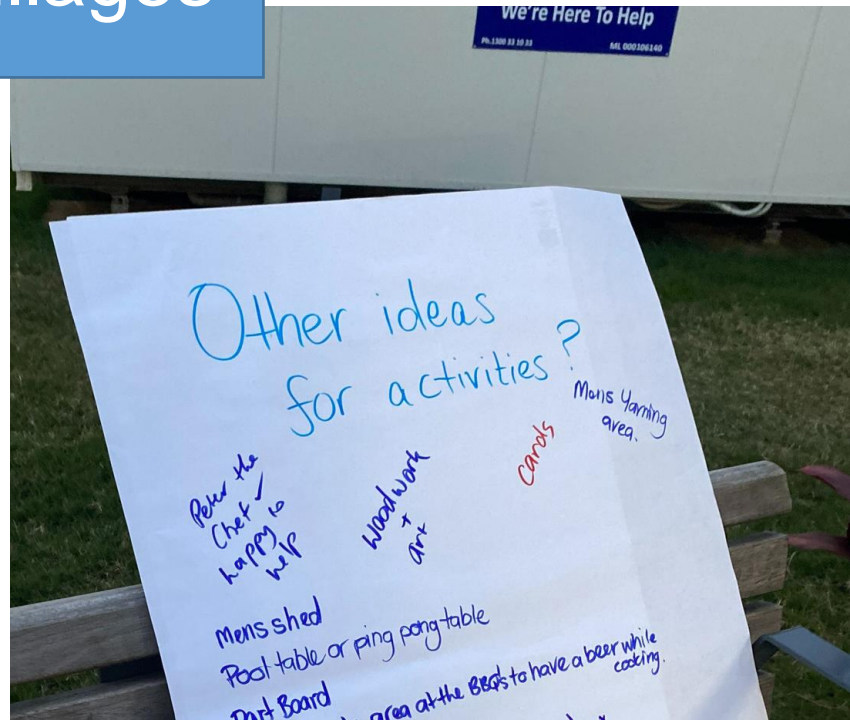
# West Ballina Wellbeing Workshops and Morning Teas







# Community Consultation Ballina and Wollongbar Villages



We're Here To Help  
PH: 1300 33 33 33  
MEL 000126140



# Partners

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- Carers NSW
- WardellCORE
- Wardell Progress Association
- Rotary on Richmond
- Headliners Chorus
- Healing and Resilience Australia (HARA)
- Northern Coast Community Housing
- Gather and Ground
- Fortem Australia
- Buumabil Language and Culture
- The Healthy Minds Club
- Creative Recovery Facilitators and Artists
- Independent community members
- Other NRJO LGAs
- Local Businesses and Service Providers
- Recovery Support Services Providers

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## BSC Teams - who we *aRe*

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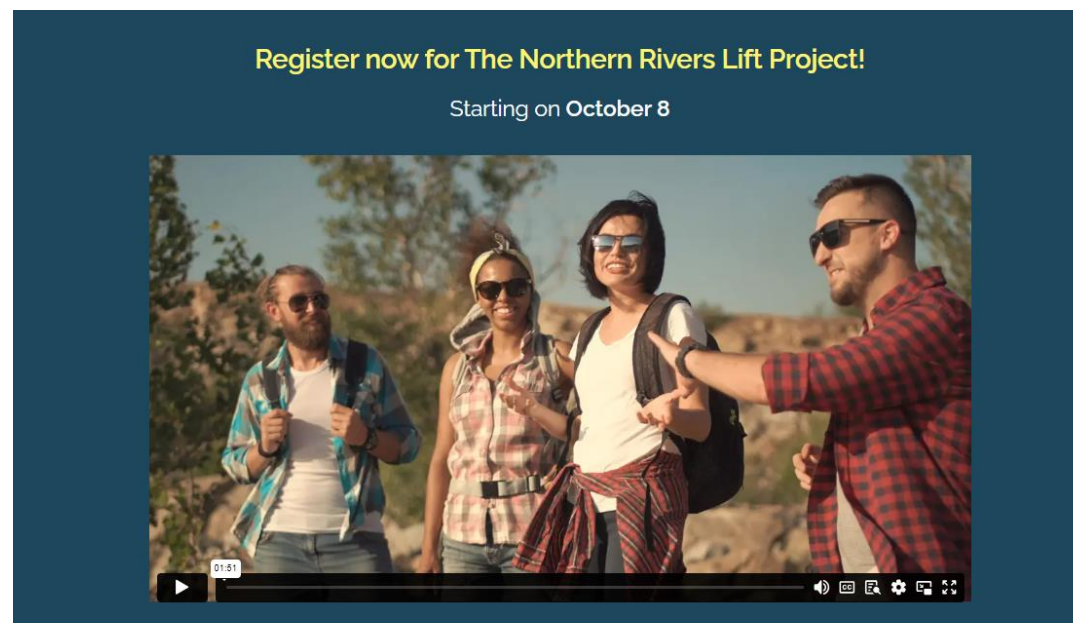
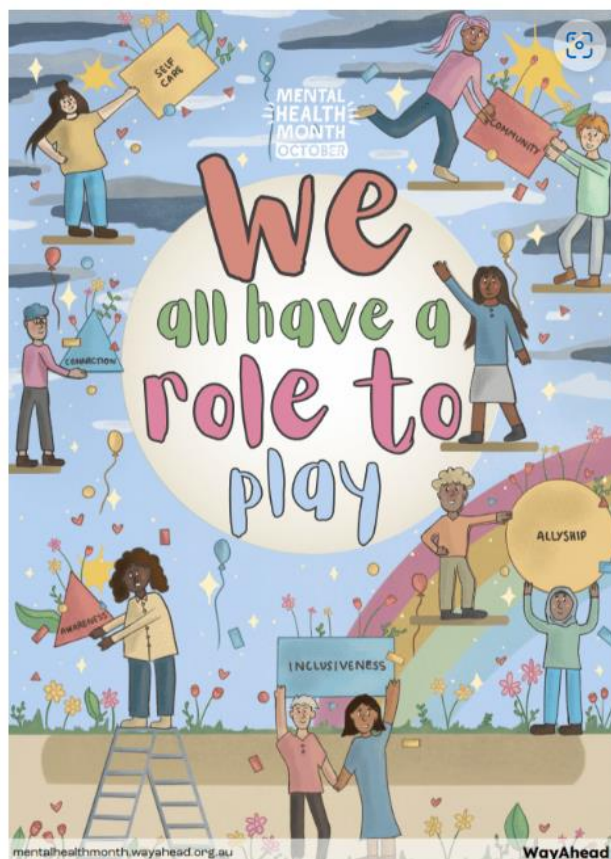


- Corporate and Community
  - Customer service
  - People and Culture
  - Finance
  - Communications
  - Information Services
  - GIS (Drone team)
  - Community Facilities
  - Procurement
  - Facilities and Services Management
    - Trades
    - Depot Admin
    - Workshop
    - Small Plant
- Planning and Environmental Health
  - Open Spaces
  - Building Admin
  - Strategic
- Civil
  - Admin staff
  - Ferry team
  - Roads
  - Resource Recovery

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# Upcoming programs - October



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Ask a question...

## Flood Recovery

Thursday, 30 Jun 2022

Flood recovery assistance is available for our community:

- eNews**  
Stay informed with Council's Flood Recovery. Updates or subscribe using the form below.
- Flood Property Assessment Program**  
Register to have a building assessment carried out by certified inspectors.
- Temporary Housing**  
Temporary housing sites are established by the NSW Government.
- Resilient Homes Program**  
Buybacks, home raising and home retrofits are options through the Resilient Homes Program.
- Mental Health Support**  
Floods affect everyone in the community. There are services ready to help you.
- GIVIT Donations**  
GIVIT manages donations of goods, services, volunteering and funds for flood recovery.

### Resources

- Flood Recovery Resources factsheet (pdf)
- Resilient Homes Program - information on home buybacks, home raising and home retrofits - NSW Government
- Northern Rivers Resilience Initiative - invitation to participate (pdf)
- Building Back Northern Rivers - guide to development approvals to support flood recovery (pdf)
- Recovery Support Services - personalised, long-term support, no referral required - Resilience NSW (pdf)
- Free legal help with insurance and housing- call the Disaster Response Legal Service NSW helpline on 1800 801 529 (9am to 5pm weekdays) or visit Legal Aid NSW Disaster Response Legal Service
- Free Land Title searches and plans for property owners affected by flooding - NSW Land Registry
- Rates Relief to Support Flood Victims - NSW Govt Media Release 3 June 2022.
- Flood Property Assessment Program
- House Raising and Flood Repairs (pdf)
- Wardell Memorial Hall Repairs flyer (pdf)
- Letter to residents - Advising of Wollongbar Sports Field pop up and site works (pdf)
- Temporary housing site for flood-affected communities factsheet - NSW Government (pdf)
- Temporary Accommodation - Installation of a Moveable Dwelling
- Report Flood Height Information here
- Factsheet - NSW EPA - Options for Asbestos in flood-damaged properties

Sign up for Flood Recovery eNews:  
[ballina.nsw.gov.au/floodrecovery](https://ballina.nsw.gov.au/floodrecovery)



[View this email in your browser](#)



## How to LIFT your life

📣 Have you heard about The Northern Rivers Lift Project?

☀️ It is an online course offering mental health and wellbeing support to communities living in flood-affected areas. You will learn and experience evidence-based ways to feel better,

[ballina.nsw.gov.au/floodrecovery](https://ballina.nsw.gov.au/floodrecovery)

# Ballina Community Resilience Network

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Connecting community to emergency management

- Launched 6 September 2023
- Next meeting 16 November 2023

If you are interested in joining, email [community.recovery@ballina.nsw.gov.au](mailto:community.recovery@ballina.nsw.gov.au)



**SAVE THE DATE**

**BALLINA CRN**  
Community Resilience Network

MEETING #2 - "GETTING ACQUAINTED"

 **THURSDAY**  
**16 NOVEMBER 2023**

 **1-4PM**

HOSTED BY

For more details, contact Laura Woolcott, Community Recovery Officer on 02 6686 1451 or [CommunityRecovery@ballina.nsw.gov.au](mailto:CommunityRecovery@ballina.nsw.gov.au)

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# Let's collaborate!

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p: 1300 864 444

e: [communityrecovery@ballina.nsw.gov.au](mailto:communityrecovery@ballina.nsw.gov.au)

[\*ballina.nsw.gov.au/floodrecovery\*](https://ballina.nsw.gov.au/floodrecovery)

NSW Reconstruction Authority

# Community Resilience Networks

Ballina Shire Council

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North Coast Regional Delivery Team



# Purpose of a Community Resilience Network



Brings together organisations that are not represented on the LEMC or Recovery Committee



Enabling participation of community service organisations and local NGOs in recovery planning and resilience building for their communities



It provides a communications link for emergency managers to expert advice on community needs and capabilities



Bring specialist knowledge and insights about the needs and characteristics of the local community, particularly client groups who are often those most vulnerable to the immediate and longer-term impacts of disaster events

# How can the Purpose be Achieved

- Advising the LEMC and Council on disaster recovery and resilience issues affecting human and social wellbeing matters within the Ballina Shire Council (LGA)
- Sharing disaster recovery related information affecting human and social wellbeing issues, and assisting with needs and capacity assessments following a disaster event
- Assisting in informing the wider community of recovery operations and engaging the community in the recovery process
- Support the Local Recovery Committee (if established) to enhance recovery activities and information sharing following a disaster event
- Informing recovery planning, vulnerabilities assessments and input into social profiles



# The Network

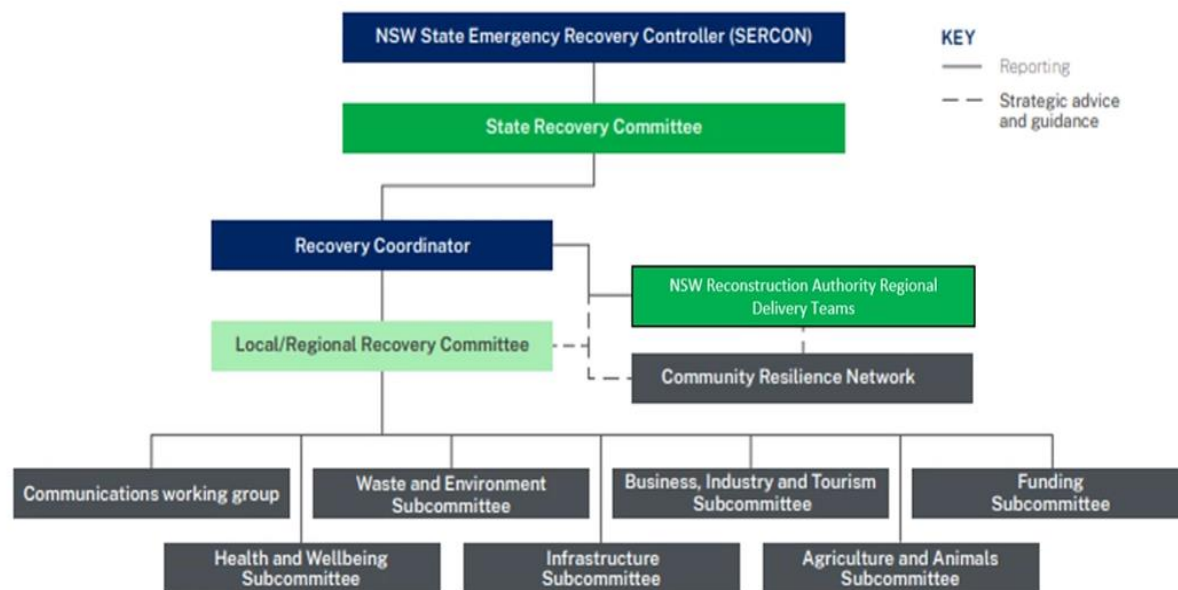
- Membership of the CRN is informed by the local community profile and should represent the range of government and non-government organisations represented that would contribute to human and social wellbeing recovery of the community following a disaster.
- Efforts can be made to invite emergency services community engagement personnel (if available) as guests to CRN meetings. These community engagement personnel act as direct conduits back to emergency service agencies and can also support local efforts in organising activities in the preparedness and response space.



# Communications



# Recovery Committees





# Thank You

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North Coast Regional Delivery Team

